

For more information and registration please contact:

Carole Orth  
(Chapter Administrator)  
[info@ifmabc.org](mailto:info@ifmabc.org)

778 318-8844

Or register on-line from the event calendar.

[www.ifmabc.org](http://www.ifmabc.org)

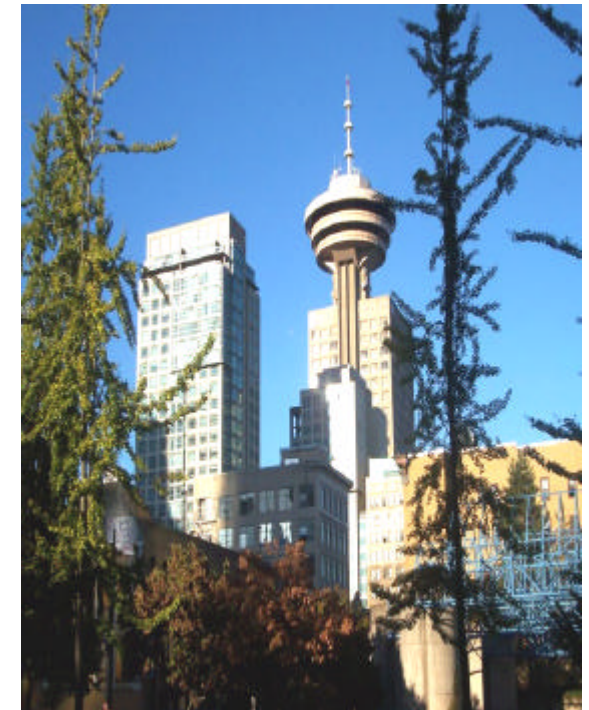


BC Chapter  
of IFMA

## FMP Training Courses - 2010

BC Chapter of IFMA

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## British Columbia Chapter of IFMA - FMP & CFM Courses 2010

### **Leadership & Management** **March 25/26**

Want to establish a best-in-class FM operation? Understanding people, places and processes can help you create a new FM department or improve the effectiveness of an existing one. Learn about the facility manager's role as a planner, organizer, leader, coordinator and evaluator.

*Cost Member \$250 / Non-Member \$350 (if text is required, add \$200)*

*Continental breakfast & lunch included*

### **Operations and Maintenance** **June 10/June 11**

Operations and maintenance functions are the source of 95% of day-to-day FM issues and therefore comprise 95% of a facility manager's daily opportunities to increase customer satisfaction and enhance the value of the facility and the facility department. Acquire best practices you can apply to the management of O&M services, including building systems, grounds, exteriors and interiors, as well as work process improvements.

*Cost Member \$250 / Non-Member \$350 (if text is required, add \$200)add \$200)*

*Continental breakfast & lunch included*

### **Planning & Project Management** **July 22/23**

Construction, renovation and relocation projects are some of the most visible efforts of a facility department, and well-managed projects will reinforce the value that you and your team bring to your company. Gain the technical skills you need to manage the programming and design phases of a project as well as the management skills to lead and motivate your team to bring in your projects on time and on budget.

*Cost Member \$250 / Non-Member \$350 (if text is required, add \$200)*

*Continental breakfast 8 am*

*Course starts 9 am*

*Breakfast & lunch included in course fee*

### **CFM Exam Prep Course** **Sep 30/Oct 01**

This is the definitive course of preparation for IFMA's Certified Facility Manager Examination. The course is designed to assist facility professionals seeking certification with preparation for the competency-based examination. The course is organized around the following nine areas of facility management competency: Leadership and Management, Planning and Project Management, Communication, Operations and Maintenance, Finance Quality Assessment and Innovation, Human and Environmental Factors, Real Estate, and Technology.

*Cost Member \$300 / Non-Member \$350 (texts may be purchased directly from the IFMA bookstore)*

### **The FMP Designation**

This course will go towards achieving your FMP. IFMA's Facility Management Professional (FMP) designation is a knowledge-based credential demonstrating a proven comprehension of the basics of facility management. A springboard for obtaining certification, the FMP designation will help to accelerate an FM's transition into the profession. By completing the FMP courses, you will have successfully pursued the educational curriculum necessary to obtain the designation, building your skills, and broadening your knowledge and professional networks. Pursuing an educational and skill-building program such as the FMP shows great dedication to advancing your proficiency and value to your organization.

### **Course Presenter**

**Larry Morgan CFM,RPA,FMA,SMA**  
Senior Facilities Manager at SAP,  
Global Facilities Management (GFM)

Larry is the Americas Sustainability team leader for GFM. He has over 25 years of facilities management experience, and he currently serves as a Director on the Board. He is also Co-Chair of Professional Development Committee for IFMA, Silicon Valley. Larry is a certified IFMA and BOMI Instructor with over 10 years of classroom experience.